

FREQUENTLY ASKED QUESTIONS

What is the studio address?

42 Three Island Pond Road, Flatrock, NL A1K 1C8 Canada Visitors are welcome but should telephone first to ensure the artist is available and that workshops or classes are not being held.



What is your refund policy? If I cannot attend a class or workshop I already paid for, can I get a refund or attend makeup days?

Refunds are provided under the terms of the Refund Policy. Make up days for lost time is unable to be provided due to the busy schedule of workshops and the artist's time.

In cases of extreme emergency, we will do our best to fill your spot. **IF** we can fill your spot, a refund will be offered, minus administrative fees.

The Refund Policy is available on the Workshop page of my website. Scroll to the bottom to read it or download the Refund Policy document here.

I'm a beginner, can I take part in your workshops?

We recommend the Introduction to Classical Drawing workshop. This workshop starts with the basics of drawing with how to sharpen a pencil and shading techniques.

For painting, only a palette knife is used, not a brush. The 4 hour Introduction to Palette Knife Painting is a good starting point for beginners.

Will I go home with a finished piece of art?

That is unlikely. My workshops are designed to teach the techniques required to draw or paint which enable you to develop the skills to create beautiful, creative, personal pieces of art. Time spent in a workshop is based on exercises and demonstrations that help you see and understand the mechanics behind creating art. You should be making use of the exercises, taking notes and asking questions, and not trying to rush to produce a finished piece. The journey, not the destination is crucial in learning to draw or paint well.

I am visiting the St. John's area for a short time, can I study with you for a short period?

You can plan your visit around a workshop or book a private class in advance at the studio. **Note**, the studio location is rural, so a rental car would be required to travel to the location as there is no public transportation to the area.

Is parking available?

There is ample free parking available in the studio yard. Please ensure you don't block other cars when you park your vehicle.

How do I reach your studio?

Here's how to find the studio. Directions are from the intersection of Stavanger Drive and Torbay Road.

Continue straight on Torbay Road 2.8km; turn left onto Torbay Bypass Road 7.5km; Continue onto Pouch Cove Highway, 3.5km , turn left onto Three Island Pond Road, the driveway is at the very end of the road. The studio is approximately 15 minutes driving time past Stavanger Drive.

When you reach the turning circle, you'll see the driveway on your right. It has a wooden entrance on either side and the number 42 on the left. As you turn into the drive you will see a barn on your right and a white house on the left.

Enter through the left side of the house at the rear. Open the door and walk through the back porch, come in the door on the right, then straight ahead to the studio where we'll be working. Just walk in.

If you have any problems finding it, you can call 709-746-9968.

Google Maps will help you plan the best driving route from your location.

What equipment and supplies are provided during classes?

The classroom provides easels that convert from full size to table, tables and chairs.

Workshop Students (for two or three day workshops): may leave their supplies securely at the studio overnight during the duration of the workshop.

Painting workshop participants are expected to bring a box or a wet panel carrier to transport wet paintings home after classes. Drawing workshop participants should protect their completed drawings with tracing paper and a portfolio or large folder.

Alternatively, folding boxes may be purchased for \$1 - \$2 depending on box size.

Where do participants eat lunch and take breaks?

The common area next to the downstairs studio can be used for coffee breaks. Lunch is in the dining room or on the deck, weather permitting.

Coffee and tea are available at the studio for a \$1 a cup or a donation of your choice.

I'm sensitive to fumes, do your oil painting classes use toxic solvents?

With palette knife painting, solvents use is virtually eliminated as paper towel or rags are used for clean up. Solvents are used only to clean oil paint off clothes or heavily stained hands. Only odorless mineral spirits are used when solvents are required.

The environment for workshops is non-smoking and smoking is not permitted on the premises. Smokers can walk a short distance to the end of the driveway if they wish to smoke.

There is a resident cat who occasionally drops by to say hello.

What should I bring the first day of class?

For the first day of class students will need everything on the Supply List.

If supplies are provided, it will be indicated in the workshop description.

Can I substitute paint colours?

Try to use the brands and colours recommended on the Supply list. Workshops are based on a specific set of colours that are used in a split primary palette. Using other brands and other colours may not provide the same results.

If you do not have access to a colour, contact the instructor before buying a substitute. Buying the largest tubes available is always the most economical for palette knife painting.

Can I take photos and videos during your workshops?

Recording video with a camera, smart phone, tablet or any other recording device is not allowed at our studio, as it is distracting to other participants and the instructor.

Participants are welcome to photograph their own artwork and instructor demos during breaks.

Do you offer private classes?

Yes, private classes are available, if the artist has available classroom time. Workshops take priority.

Do you offer instructional videos or online study options?

Not at this time. However, some demonstrations and informational videos are available on my [YouTube channel](#).

How do I know payments through your website are secure?

Any page that asks for a credit card number has HTTPS in the address field, which you can check. PayPal is used to process card transactions online.

In the studio credit card payments (MasterCard, VISA & Discover) are accepted using PAYD a direct swipe secure system that sends electronic receipts direct to your email or by text to your mobile phone.

Read more details about security and encryption of your payment information by clicking the "padlock" icon at the bottom of any payment form.

For Canadian workshop registrants, electronic bank transfers are accepted. Please send bank transfers to jeanettejobson@gmail.com